### ATP MISSION

The Assistive Technology Partnership (ATP), through collaboration, provides all Nebraskans access and opportunities to better live, learn, and work.

### ATP STAFF BELIEFS

# We believe in Respect

Show compassion for individuals and their situations

Represent ATP honestly to consumers and partners

Listen to consumer needs without judgement

Maintain open communication to all parties to the best of our abilities

#### We believe in Innovation

Maintain and seek new community partners

Identify new and emerging technologies for loan and demonstration

Utilize emerging technologies to provide efficient staff services

Train staff and consumers

Support change to maximize services for consumers

## We believe in Availability

Provide one stop appropriate information and referral

Be punctual for scheduled appointments and meetings and communicate delays and cancellations in a timely manner

Monitor social media communication on a daily basis

Respond to phone and walk in inquiries in a timely manner

Provide accommodations when needed (interpreters, translation services)

Check for understanding when communication is adapted or adjusted for clarification of the message

## We believe in Independence

Provide access to internal/external resources to assist consumers to make informed decisions

Enable consumers to define their own independence

Develop assistive technology solutions based on individual needs